



# BODYFENCE

P A I N T P R O T E C T I O N F I L M



## WARRANTY

The HEXIS "BODYFENCE" warranty applies to the BODYFENCE range of products (excluding accessories), which are used, transformed and implemented in accordance with the requirements stated in the HEXIS technical data sheets and application guides available on our website [www.hexis-graphics.com](http://www.hexis-graphics.com).

This warranty applies exclusively after online registration on our website within 30 days following the purchase of a protection film of the BODYFENCE range.

This warranty starts from the purchase date of the protective film of the BODYFENCE range (installer invoice as a proof).

This warranty exclusively covers the following faults: yellowing and cracking of the product.

### 1. ELIGIBILITY CONDITIONS

This warranty applies to any individual purchaser's personal vehicle on which a protective film of the BODYFENCE range is installed.

To be valid, the warranty requires that the purchasers register the vehicle online on the dedicated website, within 30 days following the product purchase date.

They must specify the purchase date of the protection film of the BODYFENCE range, the name of the installer, the invoice number of the installation, and the chassis number of the vehicle.

The film must be installed by a professional (an installation that has been performed by a BODYFENCE certified installer increases the duration of this warranty). Any installation carried out by a private individual will not be covered by this warranty.

The installation must be performed on the original paint and the purchaser must follow the maintenance requirements for the BODYFENCE protection films given in our application guides available on our website [www.hexis-graphics.com](http://www.hexis-graphics.com).

This warranty is not transferable. Warranty coverage is only applicable to the original purchaser of the product. This warranty coverage definitely ends in case of selling or processing of the vehicle.

### 2. WARRANTY PERIOD

HEXIS S.A.S. warrant their BODYFENCE range films (upon reference) for a duration of 7 years up to a lifetime warranty.

The warranty period varies according to the film and according to the HEXIS certification or non-certification of the installer (see table below).

Films concerned	Warranty period
<b>BODYFENCE, BODYFENCEM, BFBLACK, BFBLACKM and BFWIDE</b>	7 years
<b>BODYFENCE, BODYFENCEM, BFBLACK, BFBLACKM and BFWIDE (BODYFENCE certified installer)</b>	10 years
<b>BODYFENCEX, BODYFENCEXM, BODYFENCEXS, DFENCEXTRM, BODYXFAST, DFENCEONEX, DFENCEONEXM</b>	10 years
<b>BODYFENCEX, BODYFENCEXM, BODYFENCEXS, DFENCEXTRM, BODYXFAST, DFENCEONEX, DFENCEONEXM (BODYFENCE certified installer)</b>	Lifetime

These warranty durations are valid regardless of the product exposure (both vertical and horizontal).

### 3. WHAT IS WARRANTED

This warranty covers the following faults: yellowing and cracking of the product due to imperfections in material or manufacture.

The warranty applies exclusively to films installed on automotive vehicles used on roads suitable for public traffic.

If the product is found to be faulty, HEXIS commit themselves to replace the respective product free of charge.

The product will be, at the discretion of the purchaser, delivered, either to the purchaser or to an installer whose contact address will be communicated to us.

### 4. WHAT IS NOT WARRANTED

The blemishes of the installed film are not taken into account in this warranty. Only the installer of a protective film of the BODYFENCE range is responsible for the aspect of the product once installed.

If, before installation, the professional notes a visual fault in the film or adhesive, it is his responsibility not to install it. The installation by a private individual is excluded from this warranty.

Within the scope of this warranty, HEXIS do not warrant the following parameters:

- the film installation or removal duration;
- the substrate and the possible damages which it could have undergone;
- the substrate recovery;
- any lifting of the film occurred within the 14 days following the installation, due to vehicle cleaning carried out with any kind of detergent;
- scratches and all type of damages caused to the film after having been cleaned in a car wash.

HEXIS commit themselves to replace the products that they accept as being faulty.

### 5. LIMITATIONS

The HEXIS BODYFENCE warranty applies to the BODYFENCE range films that have been installed by professionals.

In no case, this warranty can apply to an installation carried out by a private individual.

The film must imperatively be cleaned with BODYRELOAD and BODYFINISH maintenance products, at least every four months, following the instructions described in the latest version of our application guides available on our website [www.hexis-graphics.com](http://www.hexis-graphics.com).

Climatic effect: the degradation of materials is a natural and unavoidable phenomenon. A slight and progressive modification of the transparency, colour and gloss, as well as a slight peeling off at the edges and around the rivets are normal phenomena that do not fall within the scope of this warranty.

A usage of our products that is not in accordance with the indications defined in the technical data sheets and application guides, involves the responsibility of the installer for any risk arising from this usage or application. In the case of usage that is not in accordance with the specifications in the technical data sheets, application guides and maintenance requirements, it is the responsibility of the installer to determine the compatibility between the HEXIS product and the application, and the risks and/or obligations related with this installation. In no case, the end user can address to HEXIS, under no circumstances, a claim or compensation request within the scope of this warranty program.



**HEAD OFFICE**  
 HEXIS S.A.S  
 Z.I. HORIZONS SUD  
 CS970003  
 34118 FRONTIGNAN CEDEX  
 FRANCE

CONTACT INFORMATION :  
[www.hexis-graphics.com](http://www.hexis-graphics.com)