



# BODYFENCE

P A I N T P R O T E C T I O N F I L M



## WARRANTY

The HEXIS «BODYFENCE» warranty applies to the BODYFENCE range of products (excluding accessories) that are used, transformed and implemented in accordance with the requirements stated in the HEXIS technical data sheets and application guides.

This warranty applies exclusively after online registration on our website within 30 days following the purchase of a protection film of the BODYFENCE range.

This warranty starts from the purchase date of your protection film of the BODYFENCE range (installer invoice as a proof).

This warranty exclusively covers the following defects: yellowing and cracking of the product.

### 1. ELIGIBILITY CONDITIONS

This warranty applies to any individual purchaser's personal vehicle on which the protection film of the BODYFENCE range is installed.

To be valid, the warranty requires that the purchaser register the vehicle online on the dedicated website, within 30 days following the product purchase date.

He must specify the purchase date of the protection film of the BODYFENCE range, the name of the installer, the invoice number of the installation, and the chassis number of the vehicle.

The film must be installed by a professional (installation performed by a BODYFENCE certified installer increases the duration of this warranty). Any installation carried out by a private individual will not be covered by this warranty.

The installation must be performed on the original paint and the purchaser must follow the maintenance requirements given for the BODYFENCE protection film.

This warranty is not transferable. Warranty coverage is only applicable to the original purchaser of the product. This warranty coverage thus ends in case of selling or processing of the vehicle.

### 2. WARRANTY PERIOD

HEXIS S.A.S. warrant their BODYFENCE range films (upon reference) for a duration of 2 years up to a lifetime warranty (compliant with the geographical area concerned)\*.

The warranty period varies according to the film and the geographical areas. A distinction is also made as to whether a HEXIS certification is available or not (see table below).

Climate zone	Zone 1 (reference)	Zone 2	Zone 3
<b>BODYFENCE, BODYFENCEM and BFWIDE</b> films warranty period	7 years	5 years	2 years
<b>BODYFENCE, BODYFENCEM and BFWIDE</b> films warranty period (BODYFENCE certified installer)	10 years	7 years	3 years
<b>BODYFENCEX and DFENCEXTRM</b> films warranty period	10 years	7 years	3 years
<b>BODYFENCEX and DFENCEXTRM</b> films warranty period (BODYFENCE certified installer)	Lifetime	Lifetime	Lifetime

These warranty durations are valid regardless of the product exposure (both vertical and horizontal).

### 3. WHAT IS WARRANTED

This warranty covers the following defects: yellowing and cracking of the product.  
If it turns out that the product is defective, HEXIS commit to replacing the respective product free of charge.  
The product will be, at the discretion of the purchaser, delivered, either to the purchaser or to an installer whose contact address will be communicated to us.

### 4. WHAT IS NOT WARRANTED

The blemishes of the installed film are not taken into account in this warranty. Only the installer of a protection film of the BODYFENCE range is responsible for the aspect of the product once installed.

If, before installation, the professional notes a visual defect in the film or adhesive, it is his responsibility not to install it.  
The installation by a private individual is excluded from this warranty.

Within the scope of this warranty, HEXIS do not warrant the following parameters:

- the film installation or removal duration;
- the substrate and the possible damages that it may have sustained;
- the substrate reconditioning;
- any lifting of the film that occurs within the 14 days following the installation, due to vehicle cleaning carried out with any kind of detergent;
- scratches and any damages caused to the film after having been cleaned in a car wash.

HEXIS commit to replacing the products that they accept as being defective.

### 5. LIMITATIONS

The HEXIS BODYFENCE warranty applies to HEXIS products used by professionals.  
In no case can this warranty apply to an installation carried out by a private individual.

The film must imperatively be cleaned with BODYRELOAD and BODYFINISH cleaning products at least every four months.

Climatic effect: the degradation of materials is a natural and unavoidable phenomenon. A slight and progressive modification of the transparency and brightness, as well as a slight peeling off at the edges and around the rivets are normal phenomena which do not fall within the scope of this warranty.

A usage of our products that is not in accordance with the indications defined in our technical data sheets or application guides falls under the responsibility of the installer for any risk arising from this usage or application. In the case of usage that is not in accordance with the specifications in the technical data sheets, application guides and maintenance requirements, it is the responsibility of the installer to determine the compatibility between the HEXIS product and the application, and the risks and/or obligations related with this application. In no case can the end user address to HEXIS, in any circumstance, a claim or compensation request within the scope of this warranty program.

#### \*DEFINITION OF THE CLIMATIC ZONES

Geographical zone 1:

Germany, Andorra, Armenia, Austria, Azerbaijan, Byelorussia, Belgium, Bosnia and Herzegovina, Canada, Croatia, Denmark, United States of America (excluding states in zone 2), Finland, France, Georgia, Greenland, Hungary, Iceland, Ireland, Italy (north of Rome), Kazakhstan, Lichtenstein, Luxembourg, Moldova, Montenegro, Norway, Baltic States, Netherlands, Poland, Czech Republic, Romania, United Kingdom, Russia, Serbia, Slovakia, Slovenia, Sweden, Switzerland, Ukraine.

Geographical zone 2: Coeff 0.7

Afghanistan, South Africa, Albania, Australia (southern states), Bahamas, Barbados, Belize, Bangladesh, Bhutan, Burma, Bolivia, Brazil, Bulgaria, Cambodia, Cape Verde, Chile, China, Cyprus, Colombia, Korea, Costa Rica, Crete, Spain, Ecuador, United States of America (Arizona, Florida, Nevada, New Mexico, Texas, Utah), Fidji, FWI, Greece, Guatemala, Guyana, Haiti, Honduras, India, Indonesia, Caribbean Islands, Italia (south of Rome), Jamaica, Japan, Kyrgyzstan, Laos, Lesotho, Macedonia, Malaysia, Maldives, Malta, Mongolia, Nepal, Nicaragua, New Zealand, Uzbekistan, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Portugal, Dominican Republic, Sardinia, Salvador, Singapore, Sri Lanka, Suriname, Swaziland, Syria, Tajikistan, Taiwan, Thailand, East Timor, Turkey, Turkmenistan, Uruguay, Venezuela, Vietnam.

Geographical zone 3: Coeff 0.3

Algeria, Angola, Saudi Arabia, Australia (northern states and desert areas), Bahrain, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Congo, Ivory Coast, Djibouti, Egypt, United Arab Emirates, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Iraq, Iran, Israel, Jordan, Kenya, Kuwait, Lebanon, Liberia, Libya, Madagascar, Malawi, Mali, Morocco, Mauritius, Mauritania, Mexico, Mozambique, Namibia, Niger, Nigeria, Oman, Uganda, Qatar, Central African Republic, Democratic Republic of Congo, Rwanda, Senegal, Sierra Leone, Western Sahara, Somalia, Sudan, Chad, Tanzania, Togo, Tunisia, Yemen, Zambia, Zimbabwe.

All desert areas.

All altitude areas above 1000 m.



**HEAD OFFICE**  
HEXIS S.A.S.  
Z.I. HORIZONS SUD  
CS970003  
34118 FRONTIGNAN CEDEX  
FRANCE

CONTACT INFORMATION :

[www.hexis-graphics.com](http://www.hexis-graphics.com)