



# BODYFENCE

P A I N T P R O T E C T I O N F I L M



## WARRANTY

The HEXIS «BODYFENCE» warranty applies to the BODYFENCE range of products (excluding accessories), which are used, transformed and implemented in accordance with the requirements stated in the HEXIS technical data sheets and application guides.

This warranty applies exclusively after online registration on our website within 30 days following the purchase of a BODYFENCE protection film.

This warranty starts from the purchase date of your BODYFENCE protection film (installer invoice as a proof).

This warranty exclusively covers the following defects: yellowing and cracking of the product.

### 1. ELIGIBILITY CONDITIONS

This warranty applies to any individual purchaser's personal vehicle on which the BODYFENCE protection film is installed.

To be valid, the warranty requires that the purchaser register the vehicle online on the dedicated website, within 30 days following the product purchase date.

He must specify the BODYFENCE protection film purchase date, the name of the installer, the invoice number of the installation, and the chassis number

The film must be installed by a professional (installation performed by a BODYFENCE certified installer increases the duration of this warranty). Any installation carried out by a private individual will not be covered by this warranty.

The installation must be performed on the original paint and the purchaser must follow the maintenance requirements given for the BODYFENCE film.

This warranty is not transferable. Warranty coverage is only applicable to the original purchaser of the product. This warranty coverage definitely ends in case of selling or processing of the vehicle.

### 2. WARRANTY PERIOD

HEXIS S.A. warrant their BODYFENCE films (upon reference) for a duration of 2 years up to a lifetime warranty (compliant with the geographical area concerned)\*.

The warranty period varies according to the film and geographical areas (see table below).

When the installation of the **BODYFENCE B** or **BODYFENCE M** film is carried out by a BODYFENCE certified installer, the warranty period can be extended to 10 years.

Climate zone	Zone 1 (reference)	Zone 2	Zone 3
<b>BODYFENCE B</b> and <b>BODYFENCE M</b> warranty period	7 years	5 years	2 years
<b>BODYFENCE B</b> and <b>BODYFENCE M</b> warranty period (BODYFENCE certified installer)	10 years	7 years	3 years
<b>BODYFENCE X</b> et <b>BODYFENCE P</b> (BODYFENCE certified installer)	Lifetime	Lifetime	Lifetime

These warranty durations are valid regardless of the product exposure (both vertical and horizontal).

### 3. WHAT IS WARRANTED

This warranty covers the following defects: yellowing and cracking of the product.

If it turns out that the product is defective, HEXIS commit themselves to replace the respective product free of charge.

The product will be, at the discretion of the purchaser, delivered, either to the purchaser or to an installer whose contact address will be communicated to us.

### 4. WHAT IS NOT WARRANTED

The blemishes of the installed film are not taken into account in this warranty. Only the BODYFENCE film installer is responsible for the aspect of the product once installed.

If, before installation, the professional notes a visual defect in the film or adhesive, it is his responsibility not to install it.

The installation by a private individual is excluded from this warranty.

Within the scope of this warranty, HEXIS do not warrant the following parameters:

- the film installation or removal duration;
- the substrate and the possible damages which it could have undergone;
- the substrate recovery;
- any lifting of the film occurred within the 14 days following the installation, due to vehicle cleaning carried out with any kind of detergent;
- scratches and all type of damages caused to the film after having been cleaned in a car wash.

HEXIS commit themselves to replace the products that they accept as being defective.

### 5. LIMITATIONS

The HEXIS BODYFENCE warranty applies to HEXIS products used by professionals.

In no case, this warranty can apply to an installation carried out by a private individual.

The film must imperatively be cleaned with BODYRELOAD and BODYFINISH cleaning products at least every four months.

Climatic effect: the degradation of materials is a natural and unavoidable phenomenon. A slight and progressive modification of the transparency and brightness, as well as a slight peeling off at the edges and around the rivets are normal phenomenon which do not fall within the scope of this warranty.

A usage of our products that is not in accordance with the indications defined in our technical data sheets or application guides, involves the responsibility of the installer for any risk arising from this usage or application. In the case of usage that is not in accordance with the specifications in the technical data sheets, application guides and maintenance requirements, it is the responsibility of the installer to determine the compatibility between the HEXIS product and the application, and the risks and/or obligations related with this application. In no case, the end user can address to HEXIS, under no circumstances, a claim or compensation request within the scope of this warranty program.

#### \*DEFINITION OF THE CLIMATIC ZONES

Geographical zone 1:

Germany, Andorra, Armenia, Austria, Azerbaijan, Byelorussia, Belgium, Bosnia and Herzegovina, Canada, Croatia, Denmark, United States of America (excluding states in zone 2), Finland, France, Georgia, Greenland, Hungary, Iceland, Ireland, Italy (north of Rome), Kazakhstan, Lichtenstein, Luxembourg, Moldova, Montenegro, Norway, Baltic States, Netherlands, Poland, Czech Republic, Romania, United Kingdom, Russia, Serbia, Slovakia, Slovenia, Sweden, Switzerland, Ukraine.

Geographical zone 2: Coeff 0.7

Afghanistan, South Africa, Albania, Australia (southern states), Bahamas, Barbados, Belize, Bangladesh, Bhutan, Burma, Bolivia, Brazil, Bulgaria, Cambodia, Cape Verde, Chile, China, Cyprus, Colombia, Korea, Costa Rica, Crete, Spain, Ecuador, United States of America (Arizona, Florida, Nevada, New Mexico, Texas, Utah), Fidji, FWI, Greece, Guatemala, Guyana, Haiti, Honduras, India, Indonesia, Caribbean Islands, Italia (south of Rome), Jamaica, Japan, Kyrgyzstan, Laos, Lesotho, Macedonia, Malaysia, Maldives, Malta, Mongolia, Nepal, Nicaragua, New Zealand, Uzbekistan, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Portugal, Dominican Republic, Sardinia, Salvador, Singapore, Sri Lanka, Suriname, Swaziland, Syria, Tajikistan, Taiwan, Thailand, East Timor, Turkey, Turkmenistan, Uruguay, Venezuela, Vietnam.

Geographical zone 3: Coeff 0.3

Algeria, Angola, Saudi Arabia, Australia (northern states and desert areas), Bahrain, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Congo, Ivory Coast, Djibouti, Egypt, United Arab Emirates, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Iraq, Iran, Israel, Jordan, Kenya, Kuwait, Lebanon, Liberia, Libya, Madagascar, Malawi, Mali, Morocco, Mauritius, Mauritania, Mexico, Mozambique, Namibia, Niger, Nigeria, Oman, Uganda, Qatar, Central African Republic, Democratic Republic of Congo, Rwanda, Senegal, Sierra Leone, Western Sahara, Somalia, Sudan, Chad, Tanzania, Togo, Tunisia, Yemen, Zambia, Zimbabwe.

All desert areas.

All altitude areas above 1000 m.



**HEAD OFFICE**

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CONTACT INFORMATION :

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